



Social Worker, Safe Families (Ref: MCW/20230830/SFSW)

CHANGE YOUR FUTURE AND THE FUTURE FOR CHILDREN IN HONG KONG. JOIN OUR TEAM.

Our staff are creative, collaborative, and willing to do whatever it takes to get the job done. They embody our core values and believe in our vision and mission. If you enjoy a work environment that is challenging, rewarding and making an impact, we invite you to consider a career with Mother's Choice.

Position Description

Over three decades ago, Mother's Choice was established to allow girls facing teen crisis pregnancy to be embraced, equipped, and empowered to make their own informed choice regarding their pregnancy and their future. Where young mothers choose parenting, we want to make sure they are supported by a community who deeply cares for them and their children.

When Mother's Choice's clients no longer need day-to-day support from Mother's Choice, there often remain key vulnerabilities which mean they are more likely to face crises in the future, including a lack of extended family or friends. For young parents, this may mean they have limited social support, and a difficult time can quickly turn into a crisis. Mother's Choice is committed to joining hands with our community to give hope and change life stories, not just when our clients are in our care, but after they leave us.

Safe Families is a successful model that runs in 150 locations across three countries, and has been evaluated over 20 years to show positive outcomes for children. It has strong potential to well serve vulnerable families in Hong Kong. Safe Families is currently supporting families from our Pregnant Girls Services and Children Services. The Safe Families model places 3 volunteers around one mother and her baby, who build a relationship with her, are a listening ear, provide occasional babysitting for her baby for a few hours a week, and support her in her goals.

Safe Families recruits volunteers in the community to support families in need, providing robust training to ensure volunteers understand the needs of our young mothers and how to support and empower them. Over time, genuine and reliable relationships can be built to strengthen the social support of the family in need, beyond the service duration, once the client's case has closed.

Social Worker, Safe Families, will handle both assessments and case work with families and volunteers. For families, this role will work with families from the time a family has been referred for support until this structured support is no longer required and the case is closed. For volunteers, this role will provide support to screen, train, and assess community volunteers. This role works closely and collaboratively with the Manager, Safe Families, Director of Services and Case Management.



Key Responsibilities

1. Family Support Case Management
 - Overall case management for families receiving support;
 - Meeting with families and social workers to assess needs and agree a support plan and outcomes;
 - Matching a family with community volunteers;
 - Supervising case progress, ensuring supportive and empowering relationships between families and community volunteers;
 - Ensuring case documentation through updated reports, support plans, case notes, and data input for monitoring;
 - Reviewing progress of Safe Families intervention; capturing evidence of impact with families, community volunteers and workers;
2. Community Volunteer Assessments
 - Running and supporting information and training events for potential volunteers;
 - Screening and assessing interested volunteers;
 - Ensuring volunteer assessment documentation through updated reports, support plans, case notes, and data input for monitoring;
3. Safe Families Development
 - Supporting ongoing development of the project including developing internal structures and training materials;
 - Being an external contact point and sharing the work and role of Safe Families with the community, including churches;
 - Contributing to materials needed for funding applications, reporting, promotion of project.

Requirements

- Bachelor degree or above in Social Work, Counseling, or Family Therapy.
- 2+ years of experience in child, youth, or family related disciplines.
- Strong knowledge and understanding of vulnerabilities in clients, child protection issues and risks, confidentiality.
- Case management and assessment experience.
- Strong interpersonal and communication skills, especially in working with different stakeholders, verbal and written.
- Good proficiency in Cantonese and English written and spoken.
- Strong critical thinking in assessment and problem solving.
- Proficiency in computer skills, use of Word and Excel and willing to learn to use new technology.
- Must share the commitment of Mother's Choice in upholding the safety and protection of children as paramount.
- Aligned to Mother's Choice Vision, Mission and Values
- Proactive, mature, high resilience and able to work under pressure
- Able to work independently as well as with a team in a multi-cultural environment

To Apply

Interested candidates please send a full resume , expected salary, and available date to Assistant Director, Human Resources, Mother's Choice Limited, 10 Borrett Road, Mid-Levels, Hong Kong; or email to hr@motherschoice.org

Personal data collected will be used for recruitment purposes only. Applicants who do not hear from us within two months may consider their application unsuccessful. Mother's Choice is committed to diversity and inclusion and is an equal opportunity employer.