



Social Worker, Pregnant Girls Services (Ref: MCW/260130/SWPGS)

CHANGE YOUR FUTURE AND THE FUTURE FOR CHILDREN IN HONG KONG. JOIN OUR TEAM.

Our staff are creative, collaborative, and willing to do whatever it takes to get the job done. They embody our core values and believe in our vision and mission. If you enjoy a work environment that is challenging, rewarding and making an impact, we invite you to consider a career with Mother's Choice.

Position Description

With the mission of Pregnant Girls Services - ***“A safe place where pregnant girls in crisis are embraced, equipped and empowered for a hopeful future”***, A caseworker plays the role in supporting pregnancy girls in crisis by providing case management activities support to pregnant girls and their family members in crisis through a range of program activities focused on information, education, empowerment & support. He/she is part of the team that works from strength based and youth & family driven perspective and participates in coalition and coordination efforts with other peer agencies providing similar services.

Key Responsibilities

- Handle complex cases by conducting in-depth assessments and delivering targeted interventions;
- Assist in developing and implementing strategies to increase hotline reach and engagement, including outreach through online and offline platforms;
- Provide online casework management and follow-up, ensuring confidentiality and timely support;
- Coordinate with clients' families, significant others, and cross-sector professionals to execute the Service Plan and ensure the clients' best interests are prioritised throughout the intervention process;
- Liaise with governmental bodies, NGOs, and community stakeholders to advocate for and secure necessary services, protection, and resources for our clients;
- Ensure all service-related documentation, is consistently accurate, and up-to-date, aligning with our standards;
- Undertake any additional tasks required to support crisis operations and uphold service quality, demonstrating flexibility, initiative, and professional commitment; and
- Be responsible to provide guidance and mentorship to new or less experienced team members through job shadowing, coaching, and leading basic case reviews.

Requirements

- Bachelor degree in Social Work / Counseling / Family Therapy in recognized universities; and
- 3+ years of relevant experience in Social Work or social service settings, preferably in youth or family services;
- Possess strong case management capabilities, with solid assessment and clinical intervention skills to support effective, client-centred care planning and decision-making;
- Excellent communication and interpersonal skills;
- Must be a collaborative team player who enjoys working with diverse stakeholders, and demonstrates flexibility, positivity, and adaptability in dynamic environments;
- Responsible, self-motivated and able to work independently under pressure. Willingness to work during evenings and weekends when needed;
- Proficient in both written and spoken English and Cantonese;
- Deep commitment to serving pregnant girls and their families in crisis with compassion, excellence, and integrity; and
- Must share the commitment of Mother's Choice in upholding the safety and protection of children as paramount.



To Apply

Interested candidates please send a full resume, expected salary, and available date to Assistant Director, Human Resources, Mother's Choice Limited, 10 Borrett Road, Mid-Levels, Hong Kong; or email to hr@motherschoice.org

Personal data collected will be used for recruitment purposes only. Applicants who do not hear from us within two months may consider their application unsuccessful. Mother's Choice is committed to diversity and inclusion and is an equal opportunity employer.